

Used machines sold within the UK are supplied with a 30-day AFI warranty from date of delivery unless otherwise agreed in writing.

Used machines sold outside the UK are not supplied with any warranty unless otherwise agreed in writing.

All new machines are supplied with standard manufacturer's warranty. For more information on the specific manufacturer's warranty, please ask a member of AFI Resale for full details. Wording and Exclusions will be provided upon request.

All vehicle mounted platforms are sold with a specific warranty. For more information, please refer to the second page of this document.

For all warranty claims; in the first instance customers must notify AFI Resale via phone or email and complete a specific 'Warranty Request Form'. AFI will in turn confirm the validation of the machine warranty request and be processed. Only when you have received confirmation, warranty work is to be undertaken and completed.

No charges will be accepted by AFI Group of Companies for any work undertaken by a customer prior to gaining authorisation in writing by a member of AFI Resale. Failure to follow these instructions will result in the claim being rejected.

No charges will be accepted by AFI Group of Companies for any down time to machines or associated hire costs of replacement machines whilst the machine repair takes place under authorised warranty.

All defective parts must be returned to AFI Resale within 7 days of authorization/completion, failure to do so may result in the parts being charged to back the customer/end user.

The following items are excluded from the standard 30-day warranty: Batteries, Operator Error/Negligence, Customer Damage or any failure due to wear & tear.

All Vehicle Mounted MEWPS are sold with a 30-day AFI Warranty specific to the MEWP.

The vehicle will not be subject to any warranty, but it will be provided with a new MOT (Unless MOT has been completed in the last month from date of order) and a new engine service (Unless Service has been completed in the last 3 months from date of order) which are carried out by an external automotive mechanical garage.

Each vehicle will receive an interior valet and the exterior will be cleaned within the depot's location using our own resources, i.e Jetwash. In relation to the bodywork, any major damage is to be corrected by using an authorised supplier prior to completion of sale. Any minor damage will not be rectified unless agreed otherwise. The vehicles will be supplied in a presentable condition but note they are ex-rental fleet vans and will have general wear & tear in line with the age of the vehicle.

Once the van is complete for sale, the buyer is to arrange to view the vehicle to confirm they are happy with the product they are purchasing. The buyer is more than welcome to arrange an independent inspection providing it is carried out at our site. If viewing is not selected, the buyer must request a short walk around video, an ample number of images to show the general condition and provide email confirmation they are happy with the product, and AFI will not be liable for any charges or discrepancies following delivery.

Please note the standard claim procedure must be followed on page 1.